PalliativeCare
AUSTRALIAN CAPITAL TERRITORY



ANNUAL REPORT 2023-2024

Palliative Care ACT acknowledges the Traditional Owners of the land where we work, the Ngunnawal and Ngambri peoples and we pay our respect to elders past, present, and emerging. We celebrate the stories, culture and traditions of Aboriginal and Torres Strait Islander people and communities who also work and live on this land.

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/ About Us

Palliative Care ACT is a non-government, not-for-profit organisation, a registered charity and a founding member of the national peak body Palliative Care Australia.

Formed in 1985, we are a representative voice for palliative care in the Australian Capital Territory. Our staff and volunteers operate across a range of settings, including in clients' homes, in our non-clinical respite facility Leo's Place, in residential aged care facilities and in Clare Holland House.

Our mission is to influence, foster and promote quality palliative care by offering a range of support to people with a life-limiting illness, their carers and families.

Our aims are to:

- Advocate for, and promote provision of, high quality palliative care services.
- Deliver volunteer services to support clients and their families with care, compassion, respect and dignity.
- Provide education on the non-clinical aspects of palliative care.
- Promote palliative care in the community.
- Support other like-minded organisations through partnerships and collaboration.

/ Major Supporters

/ Foreword

Palliative Care ACT continues to contribute to the Canberra community as a peak body, as well as delivering the services it is able to provide, including our volunteer program and our non-clinical respite centre – Leo's Place.

The ACT Government has recognised the work done by Palliative Care ACT by funding it as a peak body as well as continued funding for the operational costs of Leo's Place.

This continued recognition is a vital factor in enabling our organisation to provide the services to the Canberra community that they expect and deserve. At the May fundraising dinner, it was announced that the partnership between Palliative Care ACT and the John James Foundation to build a purpose-built Leo's Place has progressed to the DA stage. This means that progress to build Australia's first palliative care overnight respite facility, where families can come and stay for a much-needed break during their palliative illness, is well on the way to becoming a reality.

Significant, long-term efforts by many people – the community, our committees, the government, our board and staff, and our volunteers - have gone into making these outcomes such a success. Canberra is fortunate to have a community that cares and a government that understands and supports the whole of the palliative care continuum of care.

In June 2024, the ACT government passed Voluntary Assisted Dying (VAD) laws which come into effect in November 2025. Palliative Care ACT has worked alongside the government and other groups to make sure that palliative care remains well-resourced and prioritised as a health care service to the people of Canberra. We have welcomed the very positive support for palliative care throughout these important discussions and will continue to work closely with the government as the development of resources, education and awareness as the VAD implementation continues.

Our organisation was established in 1985, with significant leadership by our patron, Shirley Sutton PSM AM, primarily as a volunteer service. Our volunteers are well trained, supported and capable individuals from all walks of life and the volunteer service is well established and highly regarded. On that basis, we have put significant efforts in to enabling our systems to support our largely independent volunteers, with the majority now almost being self-sufficient – but still supported by our team as needed.

This year the board has continued to build the capacity of Palliative Care ACT in terms of its peak work. It continues it engagement with the universities of NSW and the ACT to conduct research, has revitalised the staff with a new CEO commencing in July of 2023 – all with a focus on providing the best possible support to people with a life-limiting illness in the ACT.

While the strategic focus has been significant, we have also continued our role in education and community awareness. We continued with our community education program PalliLearn online learning series consisting of eight one-hour facilitated sessions to help our community better understand palliative care. We also launched the first episode of our series of podcasts 'Puddles of Life', with a focus on Advance Care Planning with many more topics to be covered over the course of the year.

Finally a special thank you to our sponsors and donors – we very much appreciate your support and your commitment to palliative care in the ACT.
We look forward to another big year ahead and thank all who support Palliative Care ACT – we couldn't do what we do without you.

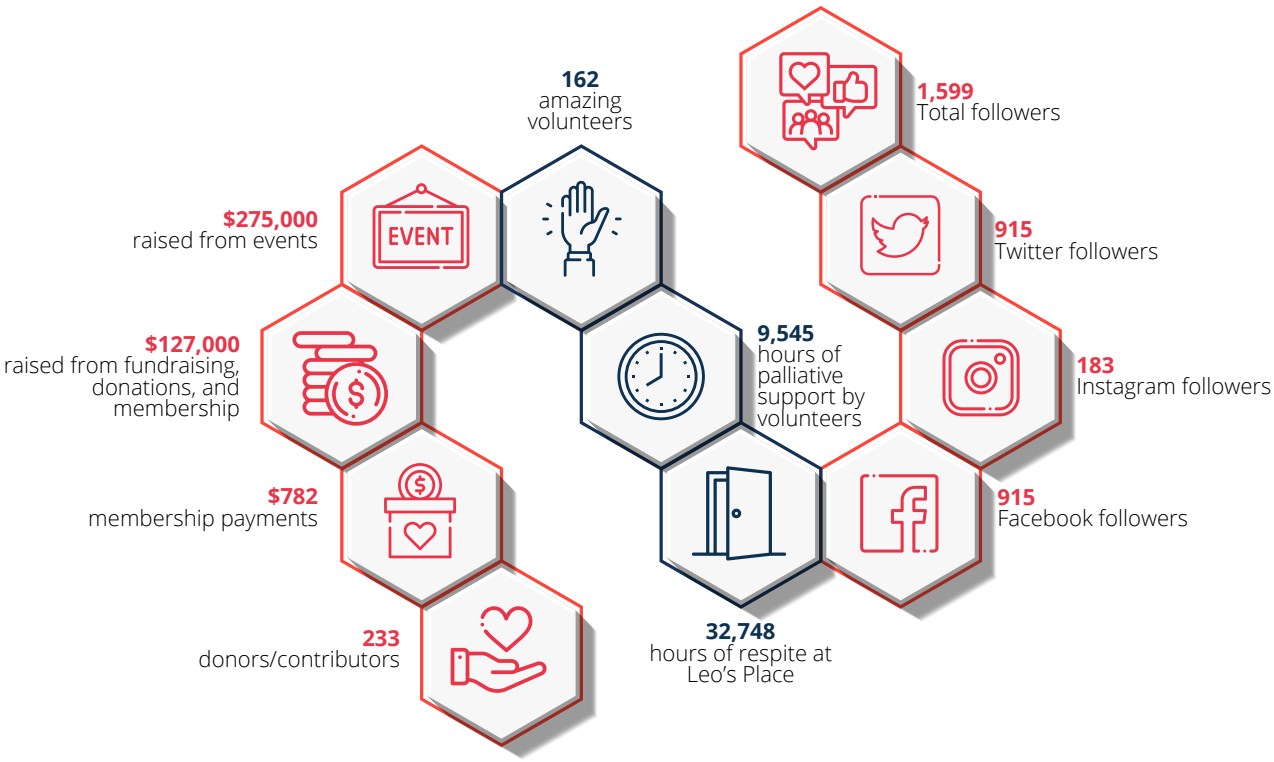




Dr Louise Mayo, AM
Chair

Linda Hansen
Chief Executive Officer

/ Year in Review





Massage session at Leo's Place



Veterans Rugby present donation cheque to our Chair, Dr Louise Mayo, AM



Rudolph gets a good wookout at our annual Volunteer Christmas Party

/ Our Patron



Palliative Care ACT continues to be very fortunate to have Shirley Sutton, AM, PSM as our patron, for now 38 years. This amazing woman with her late husband Leo were the driving force behind the formation of Palliative Care services in the ACT.

Shirley remains very active in her role as patron attending volunteer functions and is very supportive of our volunteers and our annual fundraising dinner.

/ Our Team

Palliative Care ACT is governed by a volunteer board of directors who set the overall strategic direction of the organisation and are responsible for its financial management. Board members are elected at each annual general meeting (usually held in November) on a skills basis and serve for three-year terms, with the option to extend. Board meetings are held monthly.

Board members for this period included:

- Dr Louise Mayo AM – Chair
- Con Sfyris – Vice Chair
- Jenni McMullan – Secretary
- Wayne Bolin – Treasurer
- Luke Sheehy – Public Officer
- Philippa Crome - Director
- Matt Reid – Director
- Vlad Aleksandric – Director

The board is supported by four full-time and one part-time staff responsible for the day-to-day management of our activities.

/ Our Staff

Palliative Care ACT's team has had some fluctuations in staff this financial year. The current team of dedicated professionals is committed to supporting the strategic directions of the Board, our volunteers and most importantly, our clients.

Our team this year included:

- Linda Hansen, CEO
- Ann Anderson, Volunteer Coordinator
- Kylie Brands, Manager, Respite and Volunteer Services
- Simone Davies-Brown, Finance Manager
- Sav Gollapally, Manager, Community Engagement (until April 2024)
- Andrea McDermott, Business and Finance Officer (until Feb 2024)
- 10 Support workers staffing Leo's Place

/ How We Support Our Community

Palliative Care ACT advocates for all members of our community to have access to quality palliative care and end of life support, so they can die with dignity and respect, at a place of their choosing.

/ Raising Awareness

Throughout the 2023-2024 financial year, Palliative Care ACT continued its dedication to community engagement through a series of impactful presentations and workshops. These initiatives served as pivotal platforms to disseminate knowledge, raise awareness, and foster collaboration within various sectors of the community. Addressing a diverse range of audiences, from medical professionals to support groups, families, carers and community organisations, Palliative Care ACT ensured the broad dissemination of its message advocating compassionate end-of-life care.

Overview of Awareness Presentations/Workshops:

- Represented Palliative Care ACT at the 2023 Oceanic Palliative Care Conference.
- Engaged with Shout ACT Branch, Canberra Hospital Palliative Care Team.
- Collaborated with Leukemia Foundation Profit for Purpose workshop.
- Collaborated with Health Care Consumers Association to present on palliative care for advance care planning week.
- Presented a lecture for U3A on Palliative Care.
- Represented at Parliamentary Friends events at Parliament House.
- PaliCHAT hot topic Webinar – Palliative Care Volunteering.
- VAD Codesign Workshop.
- Attended Veteran's Rugby Palliative Care Match.
- Represented at annual National Peaks Meeting.
- Engaged with TCH Oncology & Medical Teams (14A & 14B).
- Booth at TCH International Cancer Week.
- Cancer Council support group morning teas.

These presentations and workshops underscore Palliative Care ACT's commitment to enhancing awareness, education, and support for palliative care within the ACT and surrounding regions.



Paula Sidney, Manager, Leo's Place

/ Massage Program

The Palliative Care ACT massage program was continued at Leo's Place, with approximately 65 massages provided to clients staying in 2023-24.

/ PalliLEARN – Community Education Course

The PalliLEARN project conducted a series of education courses throughout 2023-24, aimed at enhancing understanding and fostering positive attitudes towards palliative care. With eight diverse modules, it covered critical aspects such as palliative care principles, self-care, and the concept of compassionate communities.
This course was generously funded by a grant from the John James Foundation, targeted at improving comprehension, encouraging open dialogues about serious illnesses, and highlighting the importance of available support resources. 55 participants across various age groups benefited from the courses.

During the year, the feedback from participants continued to highlight the program's success in enhancing understanding, with an overwhelming 93.3% reporting a substantial improvement in their comprehension of palliative care. Moreover, 90.4% of participants reported that the program increased their confidence in discussing sensitive topics like serious illness, death, and grief. 87.3% noted a better grasp of available support resources, particularly regarding compassionate communities.

These findings prove the project's efficacy in dispelling misconceptions, empowering individuals, and equipping them to create more supportive environments.



Representing Palliative Care ACT at Cancer Week

/ Our Volunteers

During 2023/24, Palliative Care ACT continued to provide its Volunteer Program a cornerstone in extending essential support to individuals and families grappling with palliative care needs.

Our Annual Volunteer Appreciation effort this year was the gift of thank you mugs hand delivered to each and every one of our wonderful volunteers during National Volunteer Week in May 2024.



Volunteer Michelle with her 'Thank You' mug at Leo's Place

Volunteer support expanded to reach individuals in various settings such as private homes, Residential Aged Care Facilities (RACFs), Leo's Place, and Clare Holland House (CHH), catering to a wider spectrum of those in need. Palliative Care ACT accepted referrals from primary and specialist palliative care providers, families, friends, and allied health professionals, maintaining collaborative partnerships for seamless service delivery. Carers and families received respite services, supporting them in maintaining their caregiving roles while staying connected within their community.

Palliative Care ACT made substantial progress in its Volunteer Program. A total of 47 new volunteers engaged in an innovative training program, blending 2.5 hours of online learning with 8 hours of face-to-face training, facilitated by the introduction of an online Learning Management System (LMS). This approach enabled volunteers to learn at their own pace before in-person training, significantly reducing the overall training time. Continuous skill development was ensured through regular in-service training, with plans underway to update the mandatory yearly refresher course, encompassing additional essential topics for all volunteers. Volunteer services were consistently initiated within two days of receiving referrals from various sources, ensuring responsive and immediate support for those in need.

During this year volunteers gave 9,364 hours of palliative support through:

- 1,723 hours supporting clients staying at Leo's Place.
- 4728 hours supporting patients at Clare Holland House.
- 1,631 hours of home-based support to 62 clients.
- 748 hours in residential aged care facilities.
- 534 hours of bereavement card writing for Clare Holland House.

/ Innovation

/ Leo's Place

Leo's place reached the landmark number of providing 88,000 hours of compassionate respite care for people living at home with a life-limiting illness and/or their carers at the end of the 2024 financial year. Written feedback from both clients and carers staying at Leo's Place continues to be overwhelmingly positive with heartfelt thank you's and 5-star reviews of the beautiful home and outstanding care of our support workers.

ACT Government funding continues to support the operational costs of Leo's Place. In addition to this, local businesses, philanthropic organisations and community members also provided discounts, donated goods and cash donations – all contributions are important investments in this unique model of care. Fundraising for Leo's Place during the year gave us our best result yet, enabling us to provide a level of service and support that our guests and families have come to appreciate.

The University of Canberra is undertaking research for ongoing evaluation of the benefits and supports that Leo's Place is providing to clients and carers living with a life limiting illness. This is a three-year study and the results will be released at the end of the study.

The next phase in Palliative Care ACT respite services was announced at our gala dinner on 1 June 2024 where the DA has been lodged and we expect construction of the new stand-alone facility to commence in November of 2024. This brings the vision of a purpose built six bed respite facility in Garran closer!

To learn more about Leo's Place, see more pictures or read testimonials from guests and their families, visit Leo's website: www.leosplace.org.au



Leo's Place gets a BBQ!

/ Technology

Palliative Care ACT significantly improved data collection and security by continuing to roll out and train staff and volunteers in using Power BI. This software is allowing us to standardise our reporting processes. We continuously review our systems and over the year that Power BI has been operating, we have saved many work hours, streamlined report generation and enhanced accuracy.

By leveraging this technology, we've empowered our team to focus on higher-value tasks, enabling better decision-making and supporting our volunteers more efficiently. The adoption of Power BI marks a successful shift towards a more tech-driven and optimised approach to data management, reflecting our commitment to innovation and efficiency.

/ Research and Advocacy

/ Fundraising

During the reporting year, Palliative Care ACT once again successfully organised its annual major fundraiser event, the Black & White Dinner. The dinner was held on 1 June 2024 at QT Canberra, attracting over 500 attendees and raising over $180,000, making it our most successful event ever. The Gala Dinner served a dual purpose of raising funds for the cause and creating a platform for raising awareness about palliative care services in the ACT. By bringing 500 attendees from various backgrounds such as professionals, caregivers, and individuals who have experienced palliative care, the event created a broader awareness that extended beyond its attendees. The Gala Dinner sparked conversations about death, dying, and the vital importance of compassionate end-of-life care within the larger community.

Additionally, in the past year, Palliative Care ACT organised a movie night event featuring The Dry which was well-received by supporters. This movie night continued the trend of successful cinematic events, allowing for enjoyable community gatherings and fundraising.

In the ongoing tradition, the Hands Across Canberra fundraiser was again held to mark Canberra Day. Once again, Southern Cross Club members chose to extend their support to Palliative Care ACT, designating the organisation as the beneficiary of their club activities.

Over the course of the 2023/24 year, generous contributions poured in from a diverse range of individuals and organisations, all of whom we extend our sincere recognition and gratitude to for their invaluable support. The names of these contributors are acknowledged and highlighted in the concluding section of this annual report, signifying the collaborative effort that sustains our mission.

/ Advocacy and Representation

Palliative Care ACT engages with stakeholders at all levels – with Ministers, government officials, businesses and not-for-profit health and community organisations.

In 2023-24, Palliative Care ACT was an active participant in the:

- ACT End of Life and Palliative Care Forum
- ACT Cancer Support Services Group
- Self Help Organisation United Together (SHOUT)
- Palliative Care Australia
- Canberra Business Chamber
- Volunteering and Contact ACT
- ACT Palliative Care Operations Management Committee
- ACT Council of Social Services (ACTCOSS)
- ACT Palliative Care Research Meeting
- ACT Capital Health Network
- ACT Health Palliative Care Governance Committee
- Advance Care Planning ACT
- NSW Network of Palliative Care Volunteer Managers
- Health Care Consumers Association
- Canberra Script Stakeholder Engagement Group (SEG)



The Gala Dinner looks spectacular



500 people attended the Black & White Gala Dinner

/ Our Partners

Following many years of work dedicated to fundraising, researching and lobbying, in 2020 Palliative Care ACT opened the doors to Leo's Place, our home-away-from-home respite facility for people with a life-limiting illness and their families. We ran an eighteen-month proof of concept, assessed by the University of NSW to be a success. On the basis of this success, the ACT Government, which had funded the operational costs for the trial, agreed to fund the project going forward. This led to the search for a more permanent site and discussions with well-known local philanthropic organisation, the John James Foundation.

At our annual Black & White Fundraising Dinner in April 2023, attendees were witness to a major announcement by our Board President, Dr Louise Mayo AM. With the CEO of the John James Foundation present, Dr Mayo announced that Palliative Care ACT and the Foundation were partnering to build a purpose-built Leo's Place. While Palliative Care ACT has myriad partnerships – both big and small – this will be one of the most significant partnerships since it was established in 1985. Importantly, it will result in more Canberrans being able to access this critical service.

At the Gala Dinner this year, Dr Mayo was able to announce that the DA for the new build had been lodged and that we expected the first sod to be turned by November 2024.

We look forward to working with the John James Foundation to bring to fruition the first purpose-built overnight respite service for people with a life-limiting illness in our region and in our country.

The Lodge make a substantial donation to Palliative Care ACT each year to support specific programs – this year it was to support the Volunteer Wellbeing Program that we have introduced. The program includes hand massage training, chair yoga and floristry workshops at Cuppacumbalong.



Floristry workshop for our volunteers

Palliative Care ACT are founding members of Palliative Care Australia (PCA) and partner with them in our advocacy programs and represent Palliative Care ACT at a number of events.



Paliative Care ACT CEO, Linda Hansen, represents at the national conference, OPCC

We work closely with a number of other partners including Health Care Consumers ACT where we were invited to speak at an event to celebrate Advance Care Planning Week.



Health care consumers event for Advance Care Planning Week

/ National Palliative Care Week

The central theme of NPCW 2024 was 'Matters of life and death,' emphasising the importance of conversations and understanding surrounding palliative care.

During the week, Palliative Care ACT launched a podcast series called 'Puddles of Life'. We are grateful to Rachel Stephen-Smith, Minister for Health of the Australian Capital Territory, for launching this new resource. The first of the series focused on Advance Care Planning and will be the first of a regular series of podcasts to raise awareness about all things end of life and palliative care.



Dr Louise Mayo, AM, and ACT Minister for Health, Rachel Stephen-Smith launch National Palliative Care Week

This year, National Palliative Care Week coincided with National Volunteer Week, and Palliative Care ACT was pleased to participate in a very special BBQ event for the wonderful volunteers at Clare Holland House. Palliative Care ACT delivered a token of our gratitude to every single palliative care volunteer across the ACT during the week – a first for us and one that was gratefully acknowledged by our volunteers.

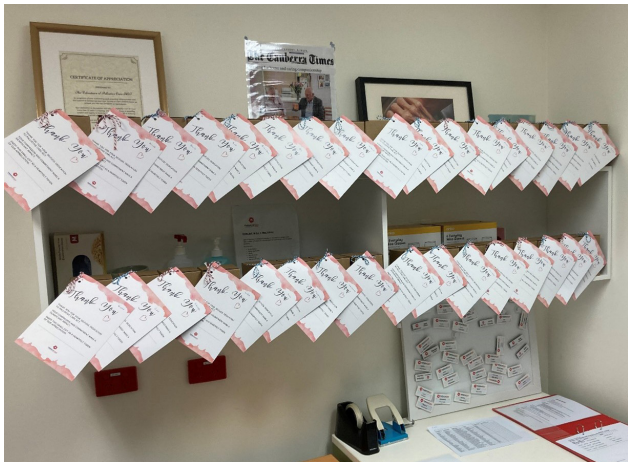
We distributed special treat packages with merchandise for National Palliative Care Week to our stakeholders, particularly those at the heart of palliative care, to show appreciation and recognition of their exceptional dedication, especially during these challenging years, particularly in the health sector.

/ Community Partners

The National Wine Show of Australia proudly supports the Palliative Care ACT Wine Trolley, maintaining its tradition of bringing moments of normalcy to patients at Clare Holland House each afternoon. This service allows patients to share a comforting glass of wine with their loved ones.

We continue to be impressed by the generosity of Canberra Quilters, who contribute beautiful, handcrafted quilts. These exquisite designs provide solace and are warmly received by those in need.

Our valued community partners consistently invest their time and care in providing essential items that bring comfort to our clients. We extend our sincere thanks for their ongoing support and look forward to another year of meaningful collaborations.



Volunteer Week 'Thank You' mugs


Celebrating
National
Palliative Care &
Volunteers Week
19 – 25 May




KEEP
CALM
AND
BRAAI



/ Our Supporters

We are so thankful for the continued generosity of our supporters. Every dollar donated helps Palliative Care ACT to continue to build our valued work in the community.
For their valued support in 2023/24, we thank the following individuals and organisations:

- A Touch of Elegance
- ACT Brumbies
- ACT Health
- ACT Injectibles
- Adairs
- Adele Aava'a
- Adina Dickson
- Affinity Bookkeeping Services
- Ainslie IGA
- Alison Wright
- Alive Health and Fitness
- Allegra Wealth
- Alpaca Magic
- Amazing Co.
- Amelie Rich
- Andrea and Joe Zammit
- Andrew Dempster
- Ann Allan
- Anthony Heffernan
- Anthos Flowers
- Arnold & Co. Jeweller
- ARTC
- Artisan Aesthetic Clinics
- Astor Air Conditioning Pty Ltd
- Astral Float
- Atina Vertzonis
- Australia Zoo
- Australian Turf Club Foundation
- Badger & Co.
- Balloons Aloft
- Bambusa
- Barbra Miels-Barrett
- Beaumont Tiles
- Belluci's
- Benson Wong
- Better Building Services
- Bewitched Flowers and Gifts
- Bison Home
- Blackwattle Alpaca Farm
- Bliss
- Blonde Design
- Blue Arc IT Solutions
- Blue Eye Bar
- Book Cow
- Bottle Green & Yellow
- Bower Projects
- Brindabella Hills Winery
- Brodburger
- Broulee Brew House
- Bruce Calder
- Bull & Bear Special Assignments Pty Ltd
- Bunnings Canberra Airport
- Burgtec
- Cadbury Chocolates
- Canberra BMW
- Canberra Body Clinic
- Canberra Distillery
- Canberra Family Photography
- Canberra Hotel Group
- Canberra Indoor Rock Climbing
- Canberra Southern Cross Club
- Canberra Theatre
- Canberra Toyota
- Canberra Yoga Studio
- Capital Brewing
- Capital Chemist Charnwood
- Capital Palliative Care
- Cat Bird Cafe
- Cataldo's Salon
- Catholic Education Office, Archdiocese of Canberra & Goulburn - Strategy Service Area
- Cathy Osborne
- Charles de Carzone
- Choc'd Full
- Chris Corscadden
- Chris Farrah
- Chris Farrelley
- Chris Hammer
- Christina San Martin
- Clowning Around
- Cockington Green
- Con Sfyris
- Content Grasshopper
- Country Pride Sausages
- Coveney Family
- Creative Image Hairdresser

- Cusacks Furniture
- Cypher Brewing Co
- Dan Murphy Gungahlin
- Daniel Oyston
- David Hughes
- David Van Dieren
- Deakin & Me Café
- Dean Knudson
- Deborah Douglas
- Department of Pizza
- Dingley Lane Cupcakery
- Dirty Janes Antiques
- Displays by Angela
- Domayne Fyshwick
- Drum Effect
- Drummond Golf
- Dune Distillery
- Early Settler
- Eat Your Words Catering
- Elite Meats
- Elite Technology
- Elk
- Elvin group
- Emily Harris
- EQ Café Bakehouse
- Escape Rooms Canberra
- F45 Dickson
- F45 Phillip
- Farrah's Liquor Collective
- FINK Design
- Flip Out Majura
- Foreshore Social Bar
- Foster Family
- Four Pines Brewery
- Four Winds Vineyard
- Fox Antiques
- Frawley family
- Friendly Grocer Spence
- Functional Fitness
- Fyshwick Fresh Fruit Markets
- GG Flowers
- Grace Carlisle
- Grace Hotel Sydney
- Grand Pacific Group
- Greg Hyde Studio
- Gretchen Irvine
- Grey Family
- Guerrilla Roasters
- H20 Medi Spa
- Hands Across Canberra
- Harvey Norman Fyshwick
- Heartstory Photography
- Heidi Prowse
- Hold Fast Distillery
- Honeysuckle & Lace
- Housemates Plants
- Huntington Estate
- Huski Coolers
- Hyatt Hotel Canberra
- Ian Avis
- Iconic Hotels
- Ina J Photography
- Inka Restaurant
- Intravision Pty Limited
- Italian and Sons
- Jenni McMullan
- Jennifer Rowland
- Jet Flight Simulator Canberra
- John James Foundation
- John McNee
- John Rogers
- Joshua Vojkovic
- Juela Mogo
- Kate Cooks Cupcakes
- Kay Putter
- Kelly O'Halloran
- Kevin Rowe
- King and Wood Mallesons
- KX Pilates
- Lanterne Room
- Larissa Osenieks
- Lawrence De Costa
- Les Bistronomes
- Leila Haddad
- Let's Cook
- Lindee Russell
- Lisa Veit
- Lodge Canberra Unity
- Loretta Petrov
- Lorna Dicks
- Louise Mayo
- Love Athletica
- Luke Sheehy
- Makers Cottage
- Mandy Stupak
- Margaret Westacott
- Marisa Zoccoli
- Mark & Susan Toohey
- Mary Nightingale
- Massage Essentials
- Meat & Wine Co
- Mem Fox
- Messina
- Mezzalira
- Morgans Financial
- Mossy Café
- Move Gym
- Mudd the Spa
- Muse Pilates Studio
- National Dinosaur Museum
- National Wine Show of Australia
- National Zoo and Aquarium
- NGA
- Nimbo Fork
- North Canberra Hospital
- Northside Massage Clinic
- OMG Donuts
- Palace Cinema
- PCACT Board
- Penny Robinson
- Peter Blackshaw Charitable Fund
- Peter Naughton Family
- Pete's Golf Connection
- Philippa Crome
- Pink Flamingo
- Post & Telegraph B & B
- Pro Caterers
- Provincial Home Living
- QT Hotel Canberra
- Quantum Brewery
- Questacon
- R D Consulting
- Rachel Rooney
- Ramas Fiji Indian
- Raphael Lam
- Rapid Clean DRB
- Ray White Canberra
- Recruitment Hive
- Reedy Swamp Distillery
- Reju Clinic

- Revelations Manuka
- Robin Chapple
- Robin Tyler
- Sally McKenzie
- Sandra and Tim McGregor
- Sauna Float ACT
- Sharon Rynehart
- She Makes History
- Shirley Sutton
- Shoshana Cohen
- Silo Bakery
- Sitting Duck
- Skin Balance Gungahlin
- Smooth Ops
- Soken
- Southern Cross Club
- Spa World Fyshwick
- Spiral Botanical
- Stacie OConnor
- Stephen Moores
- Such & Such Restaurant
- Supabarn Express Gowrie
- Susan Van Twest
- Swarovski
- Tall Foundation
- Tan Lines Distillery
- Tara Florence Artistry
- Taronga Zoo
- Tathra Beach House
- Tez Automotive Marine Service
- Tharwa Valley Forge
- The Marion
- The Oaks Ranch
- The Source Bulk Foods
- Thomas Geer Estate Planning
- Three Mills Bakery
- Tom Wiggins Hive Property
- Tony Fox
- Tony Haslam
- Trevor Hancock
- Trevor Hine
- Tura Beach Country Club
- Underground Spirits
- University of Third Age
- Urban Axe Throwing
- Vanilla Pod
- Vicki Thompson
- Victoria and Frederick McLean
- Vlad Aleksandric
- Watson Blinds
- Wee Jasper Distillery
- White Rabbit
- William Cole Funerals
- Willy Creek Pearl Farm
- Window Teck
- Wood Family
- Yowani Country Club
- Zammit Family

/ Thank You

Palliative Care ACT owes its success to the support of our dedicated partners and the local community. The 2023/24 period has been a blend of government backing, strategic partnerships, successful fundraising initiatives, generous donations, philanthropic contributions, and sound governance, which has culminated in an impressive $2,189,749 in equity. This substantial financial support not only enhances our organisation's sustainability but also reinforces our standing as a valued entity committed to providing essential assistance to our community.

This positive trend positions us favorably to achieve our goal of establishing a permanent respite centre. Moreover, it empowers us to sustain and expand our vital services to more families in Canberra and the surrounding region. As we navigate the ever-evolving landscape, we remain steadfast in our commitment to making a meaningful impact on the lives of those in need.

/ Financial Report

INCOME AND EXPENDITURE

Revenue	1,961,438
Employee benefits expense	(1,207,578)
Depreciation expense	(8,727)
Volunteer Program expense	(5,408)
Audit and consultancy expense	(47,411)
Rent and utilities expenses	(92,801)
Funding and program expenses	(71,503)
Vehicle expense	(5,960)
Insurance expense	(21,422)
Advertising and promotional expenses	(0)
Minor equipment & computer expenses	(40,375)
Other expenses	(88,345)
Gain on investment	61,974
Net current year surplus	**$429,678**
TOTAL COMPREHENSIVE INCOME	
ATTRIBUTED TO MEMBERS	**$429,678**

FINANCIAL POSITION

/ ASSET

Current Assets	
Cash & equivalents	1,217,520
Accounts receivable & other debtors	28,276
Financial assets	1,400,201
Other current assets	11,123
TOTAL CURRENT ASSETS	***$2,657,120***
Non-Current Assets	
Plant and equipment	24,550
TOTAL NON-CURRENT ASSETS	**24,550**
TOTAL ASSETS	**$2,681,670**

/ LIABILITIES

Current Liabilities	
Accounts payable & other payables	136,657
Employee provisions	32,424
Other liabilities	322,840
TOTAL CURRENT LIABILITIES	***491,921***
TOTAL LIABILITIES	**491,921**
NET ASSETS	**$2,189,749**

EQUITY

Retained Surplus	**$2,189,749**
TOTAL EQUITY	**$2,189,749**

For complete financial records please go to www.pallcareact.org.au

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