



PalliativeCare
AUSTRALIAN CAPITAL TERRITORY

ACT BOARD OUTCOMES

from meeting of 21 January 2019

FROM THE PRESIDENT

I extend a warm welcome back to our staff and volunteers as we begin 2019. I hope your holiday festivities were really enjoyable and 2019 be a particularly good year for you and your families.

STAFFING CHANGES

Over the holidays our CEO, Glenda Stevens, decided to leave us and her last day was Friday 18 January. Glenda has made a good contribution during her time, including the introduction of the Bags, Bling and Beauty fundraiser. The Board and staff wish Glenda well for the future. As an interim measure, Julie Elliott has stepped into the CEO role and the Operations Manager duties will be shared amongst the other staff. I extend my sincere thanks to Julie and the team for their willingness to bridge the gap while recruitment action for a new CEO occurs.

VOLUNTEER SURVEY

The Palliative Volunteer Survey is currently underway. This survey is asking volunteers about how they feel they are supported, what their motivations are for working with PACT and it covers communication tools. I encourage all volunteers to respond to the survey as it will allow the staff and Board to understand how we might be able to support you better.

FINANCE REPORT

The Treasurer provided the quarterly report for the period September-December 2018 and I am pleased to report that we continue to be in a strong financial position. Our term deposits which have been invested by Morgan's Financial Services, who provide their advice free of charge, are earning a good interest rate and although the equities investment has fallen slightly due to market fluctuations, they remain sound and are an investment for the long term.

FINANCE REPORT

A set of priorities for implementing the recommendations of the Technology Review were endorsed by the Board. These include upgrades to the CRM, donor and bequest upgrades to allow seamless processing, online membership, online volunteer training modules and staff training in the new modules. We are working with Better Impact on the CRM, donor and bequest upgrades, as well as online membership.

In terms of the online training modules, we are currently in discussion with potential providers to develop these modules.



● **ANNUAL FUNDRAISING
DINNER FOR 2019**

Identifying a suitable venue, capable of seating around 600 people and providing space for all the auction items, the butterfly lucky dip, the wine sales, the champagne bar as well as sufficient space for backroom activities is proving to be a challenge. We are still in the research phase. Any suggestions from our volunteers should be phoned through to the Secretary, Jenni McMullan, on 0438 255 979.

● **NEXT MEETING OF
THE BOARD**

The next meeting of the Board will be held on Monday 18 February 2019. This is slightly earlier than normal due to the availability of Board Members.

Louise Mayo
President

