



**PalliativeCare**  
AUSTRALIAN CAPITAL TERRITORY

# ACT BOARD OUTCOMES

from meeting of 26 November 2018

## FROM THE PRESIDENT

As we approach the end of another year, I want to extend my personal thanks and the thanks of the Board and Staff of PC ACT for all the wonderful work undertaken by our volunteers at Clare Holland House, in Residential Aged Care facilities, in the homes of our clients and at the Canberra Hospital. Your contribution is exceptional, and I know from the feedback we receive, that your work is valued highly by the community. Volunteering takes time, commitment and passion so to all our 175 volunteers on the books, I extend my heartfelt thanks.

## THE HUB 2020

The Scoping Study for the Hub has now been finalised and stakeholder meetings have taken place with the Commonwealth Department of Health, Hammond Care and Respite for Queanbeyan. The John James Foundation has contributed \$60,000 towards The Hub and the Strategic Advisory Committee, which met on 6 November, has allocated this funding across the various phases.

## STAFF ACTIVITY

During the past month, the staff ran an initial volunteer course with nine people graduating, and a Life Stories Writers' course with six people now equipped to capture the stories of people who are facing the end of their life.

PC ACT was delighted to receive a Highly Commended Award at the 2018 ACT Community Sector Awards.

The Annual General Meeting was held on 15 November and the Annual Report and the Audited Financial Report for 2017-2018 has been posted to the website.

## ONLINE TRAINING MODULES

The Board has decided to market test for the development of online training modules. As there is significant cost in staff time to deliver training, it is felt that the more routine modules could be completed online, at home, at a time that best suits the volunteer. Modules considered suitable for transfer to an online environment include:

- What is Palliative Care?
- Role of the volunteer
- Illness and Care
- Diversity
- Spirituality
- Self-care for volunteers

Other modules, such as, Grief and Loss, Death and Dying would still need to be delivered on a face to face basis, while modules such as



## **TECHNOLOGY REVIEW**

Effective Communication, Manual Handling etc might take place online with a face to face review.

A comprehensive review of our current technology was presented to the Board. It highlighted the need for fewer systems and better integration, particularly of business processes. As a first step, the CEO will speak to our current service provider, Blue Arc, to see how the recommendations in the paper might be facilitated.

## **ANNUAL FUNDRAISING DINNER FOR 2019**

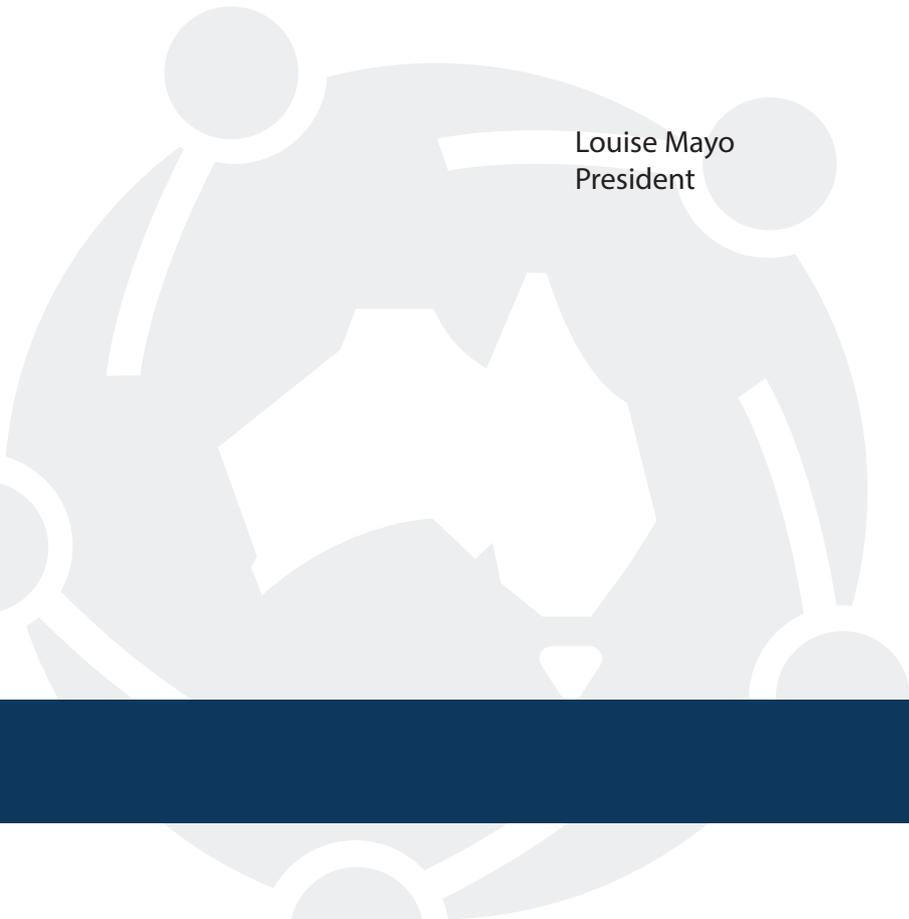
Planning for next year's fundraising dinner has already commenced. As attendance at the event has grown considerably over the past four years, we are currently seeking an appropriate venue that can accommodate in excess of 540 people, plus all the auction items, the butterfly lucky dip, the wine sales, the champagne bar and provide space for backroom activities. Stay tuned for more information.

## **VOLUNTEER'S CHRISTMAS PARTY**

I look forward to seeing you all at the Volunteers' Christmas Party which commences at 5.30 pm on Wednesday 5 December. Please come along, catch up with friends and celebrate the festive season. For those of you who are leaving Canberra over the holidays, travel safely. I wish you all a very merry Christmas and look forward to working with you all in 2019.

## **NEXT MEETING OF THE BOARD**

The next meeting of the Palliative Care ACT Board will be held at 6.00 pm on Monday 21 January 2019.



Louise Mayo  
President